Jefferson-Lewis



July 1, 2021 – June 30, 2025

## Table of Contents

Table of Contents	1
Strategic Planning Elements	2
Local Workforce Development System	6
Workforce Development and Career Pathways	8
Access to Employment and Services	9
Business Engagement	11
Program Coordination	12
Title II Program Coordination	14
Youth Activities	14
Administration	16
Training Services	
Public Comment	
List of Attachments	



#### **Strategic Planning Elements**

Local Workforce Development Areas (LWDAs) and Regional Demand Lists are now maintained online. Changes to the Demand Lists can be made by following the directions on the webpage.

I attest that the priority ranked list of the LWDA's demand occupations was last updated on [specify date in the text box below].

### 4-22-2021

How is this information shared with the Local Workforce Development Board (LWDB)? What was the last date on which it was shared?

In-demand list is shared on a quarterly basis and approved once a year. Last review March 18, 2021 and the annual approval resolution will take place on June 17, 2021.

- a. Provide an analysis of regional economic conditions, including:
  - i. Existing and emerging in-demand sectors and occupations; and

Tourism and hospitality has been one of the fastest growing sectors in the area. The Pandemic has experienced visitors seeking destinations that are rural and offer spacious environments. A bass tournament has established the area as one of the top ten places to fish. The growth of short term rentals along with established hotels makes this a family destination. There has been a growth in agri-business from locally sourced foods and beverages.

Public sector employment has remained steady as 40% of the population is employed in this sector. A recent closure at a state prison and the loss of revenue at local government levels have seen employment frozen or at decreased levels.

Construction has remained steady during the pandemic however with the continual retirement of baby boomers, the skilled trades are in need of trained workers. This provides an opportunity for individuals to enter apprenticeships.

Healthcare has seen some uncertain times during the pandemic. Area hospitals have laid off and reorganized to cope with these unpredictable times. While there has been some belt-tightening, there is still an ever growing need for the professional level medical occupations. There is still a need for entry level workers as certified nursing assistants, which is low paying and often part time without benefits.

Education at all levels including birth to pre-school age daycare and pre-K to 12 teachers. The uncertainty of the pandemic has led to retirements. This region has been a day care desert and now the area has seen a loss of 50% of pre-pandemic childcare slots.

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Manufacturing in the area has experienced a loss of jobs. Positions are available; however, there is a need to train individuals to take these jobs.

ii. The employment needs of businesses in those sectors and occupations.

Tourism and hospitality: Often seasonal and the need to retain and bring back workers is difficult. With the decreases in capacity of restaurants and attractions, workers have moved on to more steady employment. While the 2020 season was determined to be rated as good considering the pandemic, employers are finding it difficult to attract workers.

Public sector employment: Lack of revenue and poor benefit packages no longer attract workers. Once seen as steady employment with good benefits, along with slowed hiring, find workers seeking other opportunities.

Healthcare: Rural areas have historically been a difficult place to attract physicians and other highly skilled workers. The low skilled occupations require short term training which is offered to individuals at no cost, turnover is high.

Education: With the loss of childcare slots, one parent has to stay home to care for a child or to provide hybrid schooling. Programs need to be funded and supported at the state level to attract individuals into this field. The start-up costs are high; however, the pay is low. There is a need for people to enter the pre-K through 12 teacher's education training.

Manufacturing: The area has experienced a loss of jobs; however, the skill level of new hires needs to meet the demands of an automated process. Skills such as machine coding and higher mechanical skills are in demand.

b. Describe the knowledge, skills, and abilities needed to meet the employment needs of businesses, including those in in-demand sectors and employing individuals in demand occupations.

Employers report the need for individuals to be willing to learn and to have the 21st century skills such as creativity, cooperation, collaboration, team building, communication and reliability. Professional level skills are hard to recruit to this rural area as the pay is often lower than in larger metropolitan areas. The center often sends job leads to the colleges and universities located in the region.

- c. Provide an analysis of the regional workforce, including:
  - i. Current labor force employment and unemployment numbers;

As of 5-25-2021 The Jefferson-Lewis LWDA has a combined workforce of 53,300 and an unemployment rate of 5.8%. Jefferson Couty has a workforce of 42,400 and an unemployment rate of 5.8%. Lewis County has a workforce of 10,900 and an unemployment rate of 6.1%.

ii. Information on any trends in the labor market; and

Given the pandemic, unemployment numbers were recessionary high and fell back into line with pre-pandemic numbers. Employers are finding it hard to recruit and find candidates to fill positions. According to our Labor Market Analyst report over the past year, the number of private sector jobs in the North Country Region fell by 6,200 or 6.0%. Employment losses were the greatest in leisure and hospitality, educational and health services, trade, transportation and utilities, manufacturing & construction.

iii. Educational and skill levels of the workforce in the region, including individuals with barriers to employment.

Lewis County		
Less than 9th grade	2.7% of Population	497 population
9th Grade to 12th Grade	7.0%	1,276
High School Diploma	44.0%	8,070
Some College	14.7%	2,695
Associate's Degree	12.2%	2,231
Bachelor's Degree	11.1%	2,031
Graduate Degree or higher	8.4%	1,536
Jefferson County		
Less than 9th grade	2.5%	1,729
9th Grade to 12th Grade	6.0%	4,147
High School Diploma	35.0%	24,270
Some College	21.2%	14,734
Associate's Degree	12.6%	8,757
Bachelor's Degree	13.8%	9,571
Graduate Degree or higher	8.9%	6,176

- d. Provide an analysis of workforce development activities, including education and training, in the region.
  - i. Identify strengths and weaknesses of these workforce development activities.

Career and Technical education through BOCES in both counties are continually updating and seeking consultation with employers. Due to low enrollment and a diminishing population, new programs are often more costly than the enrollment making it difficult to introduce new programs. Jefferson Community College is a liberal arts school and struggles with enrollment. Many of the programs are outdated; however, staff seek to maintain their programs with very little employment results. The college administration does seek to provide updated programs to meet the needs of businesses; however, these new programs can take time for state education approval.

Strengths:

1. The area has a high graduation rate compared to urban areas

2. Excellent collaboration between business, economic development & partners

#### Weaknesses

1. Limited funding restricts the number of ITAs & OJTs

2. Those on Public Assistance are under a NYS work first policy when most would benefit from training for higher wages.

3. Training capacity. Providers need to meet class sizes to financially run programs.

4. Training classes are not run year round, making participants wait for start times.

5. Small employers find running apprenticeships overwhelming due to a lack of supervision and time to devote to completing programs.

6. Many students enter the community college; however, completion rates are low.

7. Many students seek non-marketable degrees and carry a heavy debt load, which then leads to low paying jobs and they find themselves in poverty.

Observations & Challenges:

1. Employers throughout the North Country Region require a small number of employees to fill a need. This supports the need for apprenticeships, On-The-Job training and online programs.

2. Not all training opportunities are available within the area or within a realistic traveling distance.

3. Employers are often not aware of available training opportunities.

- 4. The labor shortage presents challenges for employers in the area.
- 5. Training funds are limited.



Department of Labor ii. Does the local area have the capacity to address the education and skill needs of the local workforce, including individuals with barriers to employment, and the employment needs of businesses? Please explain.

The Jefferson-Lewis area works very well together. Interagency calls have been ongoing with leaders in various sectors to address needs. These meetings include education, economic development and related agencies. A strong connection with Fort Drum provides linkage between businesses, agencies and the needs of the community.

e. Describe the LWDB's strategic vision and goals for preparing an educated and skilled workforce, including youth and individuals with barriers to employment.

This area realizes the needs to work with our youth to expose them to the viable occupations that will provide self-sustaining wages. Programs such as Career Jam, Workforce Connections and the online platform of My GPS for Success assists young people with meaningful career exploration. The LWDB is also an active member of the North Country STEM committee as they work with business and our schools to prepare youth for the opportunities in the area.

i. How do the local area's workforce development programs, including programs provided by partner agencies, support this strategic vision?

The Jefferson-Lewis Workforce Development Board members contribute financially to support these programs. Partner meetings provide an opportunities to address needs and collaborate for solutions.

ii. How will the local area, working with the entities that carry out the core programs, align available resources to achieve the strategic vision and goals?

Partner agencies in this LWDA work closely to make referrals to appropriate agencies so as to provide the best services to our community. Through partner meetings, discussions on how to better serve the community given the resources to help provide seamless services. The one-stop operator convenes quarterly meetings to discuss aligning resources and how the system will work together to achieve the strategic vision and goals.

f. Describe the LWDB's goals relating to performance accountabilities measures. How do these measures support regional economic growth and self-sufficiency?

Based on TA#18-6.2 dated September 17, 2018 the WDB will negotiate performance measures based on regional economic growth and self-sufficiency as required and will seek to meet or exceed performance measures that are established by the NYSDOL.

#### Local Workforce Development System

a. Identify the programs, whether provided by the Career Center or any partners, that are a part of the local area's workforce development system, including:



#### i. Core programs;

The six core programs under WIOA are:

Adult: Provided by the Jefferson & Lewis County Department of Employment & Training

Dislocated Worker: Provided by Jefferson & Lewis County Department of Employment & Training along with Trade Act and Rapid Response activities by the New York State Department of Labor

Youth: Services provided by Jefferson-Lewis County Department of Employment & Training

Adult Education and Family Literacy: Provided by Jefferson-Lewis BOCES & Literacy Volunteers of Northern NY

Employment Services: Provided by the New York Department of Labor and includes Business Services, US DOL Vets, Rapid Response & Trade Act

Vocational Rehabilitation: Services provided by ACCES-VR

ii. Programs that support alignment under the Carl D. Perkins Career and Technical Education Act of 2006; and

The Jefferson-Lewis area works very closely with the area BOCES, serving on the committee to assess and develop the Carl D. Perkins & Technical Education Act application to support service alignment. The identified objectives are career guidance and counseling along with the development of improved programs to meet business needs.

iii. Other workforce development programs, if applicable.

This workforce development area teams up with Workforce Development Institute & IDA's along with the other workgroups with in the NCREDC to work on programs to meet the needs of business. Through a partnership with the Jefferson County Community Action Planning Council and their "Ready to Work" program to support training for low income individuals. Through another partnership with CAPC, Anchor Recovery and the WDB to provide training & employment services to recovering addicts. The area works closely with the Title 5 provides to assist the older worker program. The area partners with Advocate Drum to work with the Transitioning Assistance Program and the Spouse Employment Network. Jefferson & Lewis County Employment & Training provide services to DSS customers such as Community Work Experience Programs, Job Club, etc.

b. Describe how the local area will ensure continuous improvement of services and service providers.

The WDB Director serves on committees of both BOCES and Jefferson Community College, Fort Drum Regional Healthcare Planning Organization, Jefferson County Community Action Planning Council board, Bridges out of Poverty Steering Committee, Partners closely with the Industrial Development Agency, to maintain up to date information on various sectors and the needs of employers. The director sits on the community college Partners in Education committee.

c. Describe how eligible providers will meet the employment needs of local businesses, workers, and jobseekers.

The Jefferson-Lewis WDB works with local training providers and employers to be sure that training is meeting the needs of business. Through advisory committees at both the local community college and BOCES, suggestions are made and incorporated into the programs. Quarterly partner meetings along with weekly meeting of the local economic developers are held to discuss and update the needs of employers. Input from the NCREDC workforce committee is discussed and concerns and needs are brought back to the training providers.

d. Describe the roles and resource contributions of the Career Center partners.

Department of Social Services: Provides customers with supports, financial resources such as housing, SNAP, transportation, HEAP, housing, etc.

Office For the Aging: Referral to the One-Stop, development of job leads, connections, healthcare options, etc.

Department of Labor: Re-employment services

ACCES-VR: Resources such as training, job coaching, counseling & employment preparation

Commission for the Blind: Job coaching, job seeking skills

Literacy Volunteers & BOCES: HSE preparation

Community Action Planning Councils: Supportive services, food banks, housing, Head Start, weatherization programs, etc.

The partners have developed an inter-agency referral system to better serve customers.

#### Workforce Development and Career Pathways

a. Describe how the LWDB will facilitate the development of career pathways, including co-enrollment in core programs when appropriate.

The staff work very closely with the training providers to ensure programs are meeting the needs of businesses. During counseling and program monitoring, participants are counseled on career pathways. Through previous mapping of the sectors through the North County Regional Economic Development Council, the workgroup discusses career pathways and promotion of occupations and training to advance the communities.

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b. Describe how the LWDB will improve access to activities leading to recognized postsecondary credentials

By working closely with our training providers, our 21 school districts, Career & Technical Education to provide students with the recognized credentials. This area works closedly with Fort Drum to encourage transitioning soldiers and family members to seek the necessary credentials during the 180 days of transition through the Department of Defense program. The military does not provide these well trained military members with national recognized credentials while on active duty and therefore they need opportunity to obtain these credentials before transitioning out. There are programs in place for these transitioning people through the training providers located on the post or at the local training providers.

i. Are these credentials transferable to other occupations or industries ("portable")? If yes, please explain.

Transferable skills anylsis is important to ensure transitioning to let the participant know what avenues are available. Through our youth programs we show students the various occupations within sectors that are career building, provide stackable credentials, and career pathways which can lead to self-sustaining occupations.

ii. Are these credentials part of a sequence of credentials that can be accumulated over time ("stackable")? If yes, please explain.

Yes, as customers move up the career ladder, they can achieve sustainable wages.

#### Access to Employment and Services

a. Describe how the LWDB and its partners will expand access to employment, training, education, and supportive services for eligible individuals, particularly individuals with barriers to employment.

The LWDB along with partners have developed referral process so that people can have access to employment, training, education and supportive services. The partners meet quarterly to discuss their needs and to create continual program improvement. Best practices are shared. New interagency programs are developed to assist people with barriers to employment.

b. Describe how the local area will facilitate access to services though the One-Stop delivery system, including remote areas, though the use of technology.

The area has remote rural area that are often hard to reach with internet services. There are still "last mile" areas that lack access. There are on-line programs developed by the Jefferson-Lewis staff. The rural libraries often have limited hours however they do provide people with access. Both One-Stops have up-to-date equipment including equipment to assist people with disabilities so that they can have use of internet services.

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c. Describe how Career Centers are implementing and transitioning to an integrated technologyenabled intake care management information system.

Given the rural area and areas that have no or limited access to technology, this area must be mindful that a total transition to a technology based system would eliminate services for members of this area. While the area has provided many programs and job seeking skills on line, it must provide those lacking with access the ability to come to the centers for services.

d. Provide a description and assessment of the type and availability of programs and services provided to adults and dislocated workers in the local area.

In working with our partnerships, we feel that providing a comprehensive website and brochures with all partner resources will help guide those needing services to the right agency. A recent developed military spouse booklet will assist those moving into the area access to good jobs. The WDB provides 3 job fairs a year along with partnering with Fort Drum on their quarterly job fairs to assist the area with access to training and employment opportunities. All job leads are sent to 21 partnering agencies in order to provide the utmost exposure to opportunities.

e. Describe how workforce activities will be coordinated with the provision of transportation, including public transportation, and appropriate supportive services in the local area

The area has limited public transportation which is now only within the City of Watertown limits. It does not run 24 hours a day or 7 days a week. There is no public transportation from the outlying areas. Lewis County transportation does provide a bus to and from Jefferson Community College and to Mohawk Valley Community College. Water Safari operates a bus for workers in the summer from Lowville to their location in Old Forge. Social Services does provide bus passes or cab fare from the outlining area when necessary. CAPC also offers transportation vouchers which would include repairs.

f. Describe the replicated cooperative agreements in place to enhance the quality and availability of services to people with disabilities, such as cross training to staff, technical assistance, or methods of sharing information.

Prior to the pandemic, bi-weekly staff meeting would take place not only to provide information but also trainings from partner agencies.

g. Describe the direction given to the One-Stop System Operator to ensure priority for adult career and training services is given to recipients of public assistance, other low-income individuals, and individuals who are basic skills deficient.

WIOA provides for priority of services to be given to recipients of public assistance, low income individuals, individuals who are basic skills deficient and our veterans. The Jefferson and Lewis County Departments of Employment & Training have contracts with their respective Departments of Social Services to provide the Employment & Training needs of their customers. Because of this the One-Stop centers provide Job Club, initial assessments, and on site services to their individuals. All Social Services customers are



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entered into OSOS and provided with job seeking skills, job leads, On-the-Job Training opportunities and other services.

- h. Describe how One-Stop System Operators and One-Stop partners will comply with the nondiscrimination requirements of the Workforce Innovation and Opportunity Act (WIOA) (section 188), and applicable provisions of the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq.) regarding:
  - i. The physical and programmatic accessibility of facilities, programs, and services;

Both the Jefferson County and Lewis County One-Stops are fully physically accessible to accommodate any individual with a safe entrance to the buildings. The Resource Rooms are equipped with adaptable equipment. There are online access to programs and with many of the training facilities offering remote learning that individuals have accessibility of facilities, programs and services.

ii. Technology and materials for individuals with disabilities; and

Assistive technology, adaptive equipment, auxiliary aides and modified materials will be provided to participants with disabilities as appropriate to access the services and training programs necessary to achieve their goals.

iii. Providing staff training and support for addressing the needs of individuals with disabilities.

Sensing the need for training to all partner staff within the career centers, training is provided in the form of staff meetings that can be accessed via technology to address the needs of individuals, discuss best practices and developed streamlined services.

iv. Describe the roles and resource contributions of the One-Stop partners related to the nondiscrimination requirements of WIOA (section 188), and applicable provisions of the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq.).

Cross training of staff will be provided by partner agencies and will also include the roles and resource contributions of the One-Stop partners as related to WIOA law and the Americans with Disabilities Act.

#### **Business Engagement**

a. What strategies and programs, including training programs, will be used to facilitate engagement of businesses, including small businesses and businesses in in-demand sectors and occupations?

The area has a close relationship with businesses including economic development, the small business development Center, healthcare, Fort Drum, Thousand Island Tourism Council, Development Authority of the North Country. By working closely with the training facilities, programs have been developed to meet the needs of business.

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i. If applicable, describe the local area's use of business intermediaries.

The area works closely with businesses through the North Country Human Resources Association, North Country Association of Social Service Agencies, The Economic Development agencies, Manufacturers Association, North Country STEM Hub, Fort Drum Regional Liaison Organization (Advocate Drum), Fort Drum Regional Healthcare Planning Organization, Area Chambers of Commerce, CREDO, Anchor Recovery, Bridges Out of Poverty Steering committee, CAPC, Urban Mission, Thousand Islands Tourism Council, Small Business Development & NCREDC.

b. What strategies or services are used to support a local workforce development system that meets the needs of businesses in the local area?

Through collaboration with the above agencies and organizations, which includes area businesses, new and enhanced programs are developed.

c. Describe how the local area's workforce development programs and strategies will be coordinated with economic development activities.

The area has a rapid response team that meets with new and prospective employers to discuss workforce needs. The One-Stops provide recruitment events to assist with applications.

i. Describe how these programs will promote entrepreneurial skills training and microenterprise services.

On our weekly interagency calls, which includes Small Business Development Center, the agencies discuss how to assist with building entrepreneurial skills and provide supports.

d. Describe how the LWDB will coordinate its workforce investment activities with statewide rapid response activities.

The area usually takes the lead on rapid response as this is a small rural area where the director is well known. It is the goal of any rapid response activity to return people to new opportunities as quickly as possible. NYSDOL personnel assist the employer with Trade Act applications. If necessary the WDB applies for rapid response funding.

#### **Program Coordination**

a. How do the local area's programs and strategies strengthen the linkages between the One-Stop delivery system and unemployment insurance programs?

This area works very well with programs such as REOS and OSOS to provide services for those that need to seek new employment either through direct referrals, additional skills through training, On-The-Job Training or an ITA. During the pandemic, local staff has assisted community members with Unemployment issues. While much of the training has

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- b. Describe how education and workforce investment activities will be coordinated in the local area. This must include:
  - i. Coordination of relevant secondary and postsecondary education programs;

This area works in partnership with K-12 school districts along with BOCES & Jefferson Community College to bring our students together. The WDB Director and several board members serve on committees, which include K-12 and postsecondary to coordinate services.

ii. Activities with education and workforce investment activities to coordinate strategies and enhance services; and

The area holds Career Jam which is a vocational exploration program, Career Connections which provide interviewing and local employer exposure along with the online platform of MyGPSforSuccess.com to connect students with viable career options.

iii. A description of how the LWDB will avoid duplication of services.

Quarterly Partners' Meeting discussions help us to avoid duplication of services. Each partner reports on their activities and plans for service development. This open communication allows Partners to avoid duplication of services.

c. Describe plans, strategies, and assurances concerning the coordination of services provided by the State employment service under the Wagner-Peyser Act (29 U.S.C. 49 et seq.), to improve service delivery and avoid duplication of services.

When present, the NYSDOL would meet with job seekers to provide job leads or a referral for training. The WDB holds two job fairs a year plus in-house recruiting events.

d. Provide a list of executed cooperative agreements that define how all local service providers, including additional providers, will carry out the requirements for integration of and access to the entire set of services available in the local Career Center System. This includes agreements between the LWDB and entities that serve individuals eligible under the Rehabilitation Act. If no such agreements exist, provide an explanation why this is the case and/or progress towards executing such agreements

Local MOU is in-process.

#### **Title II Program Coordination**

a. Provide a description of the LWDB's strategic vision and goals for preparing an educated and skilled workforce, specifically addressing how to improve access to activities leading to a recognized post- secondary credential, as well as other strategies for serving out-of-school youth (OSY) and adults who have low literacy skills, are English Language Learners, or lack a high school diploma or the equivalent.

By conducting unemployment insurance appointments in the two offices, the customer is assessed and barriers are identified so that proper referrals are made to literacy programs, BOCES, ACCES-VR, DSS and local training providers.

b. Provide a description of how the LWDB will expand access to employment, training, education, and supportive services provided through the NYS Career Center System for Title II participants with barriers to employment.

By working closely with BOCES HSE programs, Literacy Volunteers and ACCES-VR to provide the necessary services to assist these customers.

c. Identify how the LWDB will facilitate the development of a career pathways and co-enrollment in academic training programs.

With a proper and thorough initial assessments and with proper referrals to partner agencies, a customer can develop a coordinated career pathway that would lead to sustainable employment and a career.

d. Provide a description of how the LWDB will support the strategy identified in the State Plan and work with the entities carrying out core programs and other workforce development programs, including those authorized under the Carl D. Perkins Career and Technical Education Act to support service alignment.

Through partnership meetings and the disseminating of materials on programs including the use of brochures, websites, social media and one-on-one counseling in order to make proper referrals in order to promote measurable outcomes and improvements for those facing barriers to employment.

#### **Youth Activities**

a. Provide contact details of Youth Point(s) of Contact for your local area including:

Name of organization, name(s) of Youth Point(s) of Contact, title, address, phone number, and email address. Youth Point(s) of Contact details are primarily used to refer young adults, parents, and partners about youth programs and posted on the <u>NYSDOL webpage</u>.



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Jefferson County Department of Employment & Training Ethan Brown E&T Coordinator 1000 Coffeen St, Watertown, NY 13601 315-78603671 ebrown@co.jefferson.ny.us Lewis County Department of Employment & Training Travis Rupert E&T Specialist Outer Stowe Street, Lowville, NY 315-376-5410 travis.rupert@dfa.state.ny.us

b. Provide the number of planned enrollments in PY 2021 for new Out-of-School Youth (OSY), carryover OSY, new In-School Youth (ISY), and work experience. \*

i.	New OSY
	50
ii.	Carry-over OSY
	8
iii.	New ISY
	0
iv.	Carry-over ISY
	0
v.	Work experiences
	5

\*Please note that PY 2021 enrollments will provide the baseline estimate for the remaining three years of the Plan.

c. In Attachment F, Youth Services, located on the New York State Department of Labor (NYSDOL) <u>website</u> under the Local Planning section, identify the organization providing the Design Framework which includes: Intake & Eligibility, Objective Assessments, and Individual Services Strategies (ISS), and 14 Youth Program Elements and whether the provision of each element is contractual, with a Memorandum of Agreement (MOA), or provided by the LWDB.

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- d. Explain how providers and LWDB staff ensure the WIOA elements:
  - i. Connect back to the WIOA Youth Program Design Framework, particularly the Objective Assessments and ISS; and

Design framework services include objective assessment and development of the ISS. The objective assessment helps identify the needs of the youth and the ISS identifies and introduces the 14 WIOA elements available through the youth program. Goals are set with participant input on the ISS. Services offered to achieve goals through the WIOA elements are identified and documented on the ISS. The ISS is updated as needed and as goals are established and achieved.

ii. Are made available to youth with disabilities by describing specific program practices, tools, and services that are tailored to serve youth with disabilities.

All available WIOA youth programs elements are reviewed with and offered to all applicants during the IS development. Which elements are provided depend upon the needs, goals and interests of the youth. For example, partnerships with NRCIL, ACCES-VR, ARC of Jefferson & St. Lawrence job coaches, Community Based Training Coordinators at BOCES, and WIOA youth staff foster coordination of paid work experiences for youth with disabilities.

e. Describe successful models for youth services from your local area, including but not limited to virtual work experiences, OSY recruitment. and engagement strategies

The WorkPlace has created various social media accounts in order to reach out to eligible ISY and OSY. Use of of TikTok, Instagram, Snapchat and Facebook platforms. Facebook outreach is directed towards grandparents, parents and others to attract interest in youth programs. We use former participants to provide testimonals.

f. Does your local area plan to serve ISY and/or OSY using the "Needs Additional Assistance" qualifying barrier for eligibility?

 $\Box$ Yes (Attach a Needs Additional Assistance policy that defines reasonable, quantifiable, evidencebased, and specific characteristics of ISY and OSY as described in Technical Advisory (TA) #<u>19-2</u>.

⊠No (Not required to attach a policy)

g. Attach a Basic Skills Deficiency policy of youth program as described in the TA #19-2.

#### Administration

a. Identify the entity responsible for the disbursal of grant funds as determined by the Chief Elected Official(s) (CEOs) or Governor.



Jefferson County is the grant recipient and Lewis County is the sub-recipient. This area uses the same fomual as used in the distribution of Federal and State funding.

b. Describe the competitive process to be used to award subgrants and contracts for WIOA Title I activities in the local area.

The WDB follows the procurement policies and procedures of Jefferson County. The WDB does not contract for Title I services. The Jefferson-Lewis WDB uses the WIOA formula to distribute funds with 80% to Jefferson County and 20% to Lewis County.

c. Provide the local levels of performance negotiated with the Governor and CEO(s) to be used to measure the performance of the local area and to be used by the LWDB for measuring the performance of the local fiscal agent (when applicable), eligible providers, and the One-Stop delivery system, in the local area.

Performance measures are established under TA #18-6.2

			Program	Year 2021				
	A	dult	Dislocat	ed Worker	Youth			
	2021 2021		2021	2021	2021	2021		
	Proposed	Negotiated	Proposed	Negotiated	Proposed	Negotiated		
TARGET OUTCOME								
Employment Rate 2nd Qtr After Exit	63.8% 61.8%		67.7%	67.5%	% 46.0%	46.0%		
Employment Rate 4th Qtr After Exit	60.1% 58.1%		64.7% 62.7%		68.5%	63.5%		
Median Earnings 2nd Qtr After Exit	\$5,670	\$5,400	\$6,114	\$6,114 \$5,914		\$3,100		
Credential Attainment 4th Qtr After								
Exit	42.2% 40.8%		32.3% 32.3%		37.9%	37.9%		
Measurable Skill Gains	45.5%	45.5%	45.5%	45.5%	50.5%	50.5%		

- d. Describe the actions taken toward becoming or remaining a high-performing LWDB, consistent with factors developed by the State Workforce Board (SWIB). The LWDB will be definied as high performing if it meets the following criteria:
  - i. It is certified and in membership compliance;
  - All necessary governance actions and items have been accomplished, including executing a local Memorandum of Understanding (MOU), selecting a One-Stop System Operator, and implementing all required local policies, etc.;
  - iii. All One-Stop Career Centers in the LWDA have achieved at least an 80% score in the Career Center Certification process; and
  - iv. The LWDA meets or exceeds all performance goals.

The Jefferson-Lewis WDB meets the above criteria.

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#### **Training Services**

a. Describe how training services will be provided in the local area. This may include incumbent worker, on-the-job, and customized training programs.

The number one goal of the area is to meet the employment needs of local businesses. This is achieved through formal training (ITAs), on-the-job training, customized training, recruitments and good business services. Services are provided based on priority services policy established by WIOA.

b. Describe how contracts will be coordinated with the use of Individual Training Accounts (ITAs).

When appropriate, ITAs are established with the customer and the Eligible Training Provider under the policy established by the WDB. This includes OJT contracts, in which the employer is properly vetted, a training outline has been established and follow up is conducted on a periodic basis.

c. Describe how the LWDB will ensure informed customer choice in the selection of training programs regardless of how training services are provided.

As per WIOA, and with proper counseling, the coordinators will ensure customer choice in the selection of training services are provided.

#### **Public Comment**

a. Describe the process used by the LWDB to provide a period of no more than 30 days for public comment and input into development of the plan by representatives of business, labor organizations, and education prior to submission.

According to policy, the notice for public comment is printed in the Watertown Daily Times, Thousand Islands Sun, and the Press Republican.

#### **List of Attachments**

Please complete all attachments listed below.

Attachment A- Units of Local Government

Attachment B – Fiscal Agent

Attachment C-Signature of Local Board Chair

## WE ARE YOUR DOL

Attachment D-Signature of Chief Elected Official(s)

Attachment E – Federal and State Certifications

Attachment F-Youth Services Chart

Attachment G – Youth Basic Skills Deficiency Policy

Original signature pages for Attachments C, D and E, must be delivered to NYSDOL in one of the following two ways:

- Electronic signature (if the LWDB has the capability for it) Note that electronic signatures must follow the requirements and guidelines of the Electronic Signature and Records Act (<u>ESRA</u>).
  LWDBs choosing to submit signature pages via electronic signature may submit these pages via email with the Local Plan.
- Mail original versions Hard copies of traditional signature pages may be sent to:

Attn: Local Plan New York State Department of Labor Division of Employment and Workforce Solutions Building 12 – Room 440 W. Averell Harriman Office Building Campus Albany, NY 12240

All other attachments must be submitted via email with the LWDB Local Plan Template.

In addition to these attachments, LWDBs must provide copies of the agreements listed in the Program Coordination section of this template under (d). If possible, it is preferable to provide a list of hyperlinks to these agreements available on the LWDB website.



#### Attachment A: Units of Local Government

Please list the unit or units (multiple counties or jurisdictional areas) of local government included in the local area. If the CEO Grant Recipient has designated a local grant subrecipient to administer WIOA pursuant to WIOA § 107, please indicate the unit of local government that is the grant subrecipient. However, if instead, the CEO Grant Recipient has designated a fiscal agent, please indicate this on Attachment B.

	Grant Subrecipient
Unit of Local Government	Yes
Jefferson County Treasurer	
Lewis County (subrecipient to Jefferson County)	

# §107(6)(B)(i) - When a local workforce area is composed of more than one unit of general local government, the chief elected officials of such units may execute an agreement that specifies the respective roles of the individual chief elected officials.

If your local workforce area is composed of more than one unit of general local government, is there a written agreement between local officials that details the liability of the individual jurisdictions?

🛛 Yes 🗌 No



#### **Attachment B: Fiscal Agent**

WIOA §117(d)(3)(B)(i)(II) indicates that the chief elected official Grant Recipient may designate a local fiscal agent as an alternative to a local grant subrecipient. Such designation to a grant subrecipient or fiscal agent shall not relieve the chief elected official or the Governor of the liability for any misuse of grant funds. If the CEO identified a fiscal agent to assist in the administration of grant funds, please provide the name of the agent.



#### WE ARE YOUR DOL

VORK Department -

#### ATTACHMENT C: SIGNATURE OF LOCAL BOARD CHAIR

#### Workforce Innovation and Opportunity Act (WIOA) Local Plan for Program Year 2021-2024, for WIOA Title 1-B and Wagner-Peyser Programs

In compliance with the provisions of the Workforce Innovation and Opportunity Act of 2014, the Final Rule, and Planning guidelines and instructions developed by the Governor, this Plan is being submitted jointly by the Local Board and the respective Chief Elected Official(s).

By virtue of my signature, I:

- Agree to comply with all statutory and regulatory requirements of the Act as well as other applicable State and federal laws, regulations, and policies;
- Affirm that the composition of the Local Board is either in compliance with the law, rules, and regulations and is approved by the State or, will be in compliance within 90 days of Local Plan submission;
- Affirm that this Plan was developed in collaboration with the Local Board and is jointly submitted with the Chief Elected Official(s) on behalf of the Local Board; and
- Affirm that the board, including any staff to the board, will not directly provide any career services unless approved to do so by the Chief Elected Official and the Governor.

Date: 6[16]21	Signature of Local Board Chair: Mathematical Coron							
Mr. Typed Name of Local Board Chair: Ms. Matthew Cooper Other Mame of Board: MDB								
Name of Board: Jefferson-Lewis WDB								
Address 1:	1000 Coffeen St							
Address 2:								
City:	Watertown							
State: NY Zip: 13601								
Phone:	315-701- 9810 E-mail: mcooper@bartonandloguidice.com							

**Submission directions:** Complete this attachment as part of the Plan development process and submit it, with original signatures, as described in the Local Plan Template.

#### WE ARE YOUR DOL

MEW YORK STATEOF OPPORTUNITY. of Labor

#### ATTACHMENT D: SIGNATURE OF CHIEF ELECTED OFFICIAL(S)

#### Workforce Innovation and Opportunity Act (WIOA) Local Plan for Program Year 2021-2024, for WIOA Title 1-B and Wagner-Peyser Programs

In compliance with the provisions of the Workforce Innovation and Opportunity Act of 2014, the Final Rule, and Planning guidelines and instructions developed by the Governor, this Plan is being submitted jointly by the Local Board and the respective Chief Elected Official(s).

By virtue of my signature, I:

- Agree to comply with all statutory and regulatory requirements of the Act as well as other applicable State and Federal laws, regulations, and policies;
- Affirm that the Grant recipient possesses the capacity to fulfill all responsibilities and assume liability for funds received, as stipulated in §679.420 of the rules and regulations;
- Affirm that the composition of the Local Board is either in compliance with the law, rules, and regulations and is approved by the State or, will be in compliance within 90 days of Local Plan submission;
- Affirm that the Chair of the Local Board was duly elected by that board; and
- Affirm that the board, including any staff to the board, will not directly provide any career services unless approved to do so by the Chief Elected Official and the Governor.

**Note:** A separate signature sheet is required for each local Chief Elected Official (CEO). If additional pages are necessary, please replicate this document for each CEO.

Date: Si 8/6/21	ignature of Local Chief Elected	d Official (CEO):
	yped Name of Local CEO: Scott Gray	APPROVED AS TO FORM
Title of Local CEO:	Chair	<u> </u>
Address 1:	175 Arsenal Street	DATE
Address 2:		
City:	Watertown	
State:	NY	Zip: 13601
Phone:	315-785-3075	E-mail: scottg@co.jefferson.ny.us
Are you the Grant Rec	cipient CEO?Yes 🛛 🛛 No [	

**Submission directions:** Complete this attachment as part of the Plan development process and submit it, with original signatures, as described in the Local Plan Template.

## WE ARE YOUR DOL

Department

#### ATTACHMENT D: SIGNATURE OF CHIEF ELECTED OFFICIAL(S)

#### Workforce Innovation and Opportunity Act (WIOA) Local Plan for Program Year 2021-2024, for WIOA Title 1-B and Wagner-Peyser Programs

In compliance with the provisions of the Workforce Innovation and Opportunity Act of 2014, the Final Rule, and Planning guidelines and instructions developed by the Governor, this Plan is being submitted jointly by the Local Board and the respective Chief Elected Official(s).

By virtue of my signature, I:

- Agree to comply with all statutory and regulatory requirements of the Act as well as other applicable State and Federal laws, regulations, and policies;
- Affirm that the Grant recipient possesses the capacity to fulfill all responsibilities and assume liability for funds received, as stipulated in §679.420 of the rules and regulations;
- Affirm that the composition of the Local Board is either in compliance with the law, rules, and regulations and is approved by the State or, will be in compliance within 90 days of Local Plan submission;
- Affirm that the Chair of the Local Board was duly elected by that board; and
- Affirm that the board, including any staff to the board, will not directly provide any career services unless approved to do so by the Chief Elected Official and the Governor.

**Note:** A separate signature sheet is required for each local Chief Elected Official (CEO). If additional pages are necessary, please replicate this document for each CEO.

Date: S	ignature of Local Chief Electe	ignature of Local Chief Elected Official (CEO):								
12021	- LICERA									
	yped Name of Local CEO:									
	awrence Dolhof									
Other										
Title of Local CEO:	Chair									
Address 1:	7660 North State St	7660 North State St								
Address 2:		· · · · · · · · · · · · · · · · · · ·								
City:	Lowville	······································								
State:	NY	NY Zip: 13367								
Phone:	315-348-6487	315-348-6487 E-mail: larrydolhof@lewiscounty.ny.gov								
Are you the Grant Rec	cipient CEO? Yes 🗌 No									

**Submission directions:** Complete this attachment as part of the Plan development process and submit it, with original signatures, as described in the Local Plan Template.

#### WE ARE YOUR DOL

NEW YORK Department -

Bidder Organization Name: Jefferson-Lewis Local Workforce Development Board

#### ATTACHMENT E: FEDERAL AND STATE CERTIFICATIONS

The funding for the awards granted under this contract is provided by the United States Department of Labor which requires the following certifications:

#### A. CERTIFICATION REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION-LOWER TIER COVERED TRANSACTIONS

- 1. By signing this Contract, the prospective lower tier participant certifies, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- 2. Where the prospective lower tier participant is unable to certify to any of the statement in this certification, such prospective participant shall provide an explanation.
- 3. The prospective lower tier participant shall pass the requirements of A.1. and A.2., above, to each person or entity with whom the participant enters into a covered transaction at the next lower tier.

## **B.** CERTIFICATION REGARDING LOBBYING - Certification for Contracts, Grants, Loans, and Cooperative Agreements

By signing this Contract, the Contractor hereby certifies, to the best of his or her knowledge and belief, that :

- 1. No Federal appropriated funds have been paid or will be paid, by or on behalf of the Contractor, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment or modification of any Federal contract, grant, loan or cooperative agreement.
- 2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan or cooperative agreement, the Contractor shall complete and submit Standard Form LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
- 3. The Contractor shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of facts upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S.C. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

#### C. DRUG FREE WORKPLACE

By signing this Contract, the Contractor certifies that it will provide a Drug Free Workplace by implementing the provisions at 29 CFR 94, pertaining to the Drug Free Workplace. In accordance with these provisions, a list of places where performance of work is done in connection with this specific grant will take place must be maintained at the Contractor's office and available for Federal inspection.

#### D. NONDISCRIMINATION & EQUAL OPPORTUNITY ASSURANCE

As a condition to the award of financial assistance from the Department of Labor under Title I of the Workforce Innovation and Opportunity Act (WIOA), the Contractor assures that it will comply fully with the nondiscrimination and equal opportunity provisions of the following laws:

(1) Section 188 of the WIOA, which prohibits discrimination against all individuals in the United States on the basis of race, color, religion, sex, national origin, age disability, political affiliation, or belief, and against beneficiaries on the basis of either citizenship/status as a lawfully admitted immigrant authorized to work in the United States or participation in a program or activity that receives financial assistance under Title I of WIOA;

(2) Title VI of the Civil Rights Act of 1964, as amended which prohibits discrimination on the basis of race, color, and national origin;

(3) Section 504 of the Rehabilitation Act of 1973, as amended, which prohibits discrimination against qualified individuals with disabilities;

(4) The Age Discrimination Act of 1975, as amended, which prohibits discrimination on the basis of age; and

(5) Title IX of the Education Amendments of 1972, as amended, which prohibits discrimination on the basis of sex in educational programs.

The Contractor also assures that it will comply with 29 CFR Part 38 and all other regulations implementing the laws listed above. This assurance applies to the Contractor's operation of the WIOA Title I – financially assisted program or activity, and to all agreements the Contractor makes to carry out the WIOA Title I – financially assisted program or activity. The Contractor understands that the United States has the right to seek judicial enforcement of this assurance.

#### E. BUY AMERICAN NOTICE REQUIREMENT

In accordance with Section 502 of the WIOA, none of the funds made available under the WIOA may be expended by an entity unless the entity agrees that in expending the funds it will comply with sections 8301 through 8303 of title 41, United States Code (commonly known as the "Buy American Act").

#### F. SALARY AND BONUS LIMITATIONS

No federal funds appropriated annually under the heading 'Employment and Training' shall be used by a subrecipient of such funds to pay the salary and bonuses of an individual, either as direct costs or indirect costs, at a rate in excess of Executive Level II. This limitation shall not apply to vendors providing goods and services as defined in 2 CFR 200.330. See Training and Employment Guidance Letter number 5-06 for further clarification. Where applicable, the Contractor agrees to comply with the Salary and Bonus Limitations.

#### G. VETERANS' PRIORITY PROVISIONS

Federal grants for qualified job training programs funded, in whole or in part, by the U.S. Department of Labor are subject to the provisions of the "Jobs for Veterans Act" (JVA), Public Law 107-288 (38 USC 4215). The JVA provides priority of service to veterans and spouses of certain veterans for the receipt of employment, training, and placement services. Please note that to obtain priority service, a person must meet the program's eligibility requirements. Training and Employment Guidance Letter (TEGL) No. 5-03 (September 16, 2003) and Section 20 of the Code of Federal Regulations (CFR) Part 1010 (effective January 19, 2009) provide general guidance on the scope of the veterans priority statute and its effect on current employment and training programs. Where applicable, the Contractor agrees to comply with the Veteran's Priority Provisions.

#### **STATE CERTIFICATIONS**

#### H. CERTIFICATION REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY, AND OUTSTANDING DEBTS

By signing this Contract, the Contractor, as a duly sworn representative of the contractor/vendor, hereby attests and certifies that:

- a) No principal or executive officer of the Contractor's company, its subcontractor(s) and/or successor(s) is presently suspended or debarred; and
- b) The Contractor, its subcontractor(s) and/or its successor(s) is not ineligible to submit a bid on, or be awarded, any public work contract or sub-contract with the State, any municipal corporation or public body for reason of debarment for failure to pay the prevailing rate of wages, or to provide supplements, in accordance with Article 8 of the New York State Labor Law.
- c) The Contractor, its subcontractor(s) and/or its successor do not have any outstanding debts owed to the Department, including but not limited to, contractual obligations, fines related to Safety and Health violations, payments owed to workers for public works projects or the general provisions of the labor Law, unemployment insurance contributions or other related assessments, penalties or charges.

#### I. CERTIFICATION REGARDING "NONDISCRIMINATION IN EMPLOYMENT IN NORTHERN IRELAND: MacBRIDE FAIR EMPLOYMENT PRINCIPLES"

By signing this Contract, the Contractor stipulates that in accordance with the MacBride Fair Employment Principles (Chapter 807 of the laws of 1992), the Contractor, or any individual or legal entity in which the contractor holds a 10% or greater ownership interest, or any individual or legal entity that holds a 10% or greater ownership interest in the contractor, either (a) has no business operations in Northern Ireland, or (b) shall take lawful steps in good faith to conduct any business operations in Northern Ireland in accordance with the MacBride Fair Employment Principles (as described in Section 165 of the New York State Finance Law), and shall permit independent monitoring of compliance with such principles.

#### J. NON-COLLUSIVE BIDDING CERTIFICATION

By submission of this bid, each bidder and each person signing on behalf of any bidder certifies, and in the case of a joint bid each party thereto certifies as to its own organization, under penalty of perjury, that to the best of his or her knowledge and belief:

(1) The prices in this bid have been arrived at independently without collusion, consultation, communication, or agreement, for the purpose of restricting competition, as to any matter relating to such prices with any other bidder or with any competitor;

(2) Unless otherwise required by law, the prices which have been quoted in this bid have not been knowingly disclosed by the bidder and will not knowingly be disclosed by the bidder prior to opening, directly or indirectly, to any other bidder or to any competitor; and

(3) No attempt has been made or will be made by the bidder to induce any other person, partnership or corporation to submit or not to submit to bid for the purpose of restricting competition.

#### K. IRAN DIVESTMENT ACT

By signing this Contract, the Contractor certifies in accordance with State Finance Law §165-a that it is not on the "Entities Determined to be Non-Responsive Bidder/Offerers pursuant to the New York State Iran Divestment Act of 2012" ("Prohibited Entities List") posted at: <u>http://www.ogs.ny.gov/about/regs/docs/ListofEntities.pdf</u>.

The Contractor further certifies that it will not utilize on this contract any subcontractor that is identified on the Prohibited Entities List. The Contractor agrees that should it seek to renew or extend this Contract, it must provide the same certification at the time the Contract is renewed or extended.

During the term of the Contract, should the state agency receive information that a person (as defined in State Finance Law §165-a) is in violation of the above-referenced certification, the state agency will review such information and offer the person an opportunity to respond. If the person fails to demonstrate that it has ceased its engagement in the investment activity which is in violation of the Act within 90 days after the determination of such violation, then the state agency shall take such action as may be appropriate and provided for by law, rule, or contract, including, but not limited to, imposing sanctions, seeking compliance, recovering damages, or declaring the Contractor in default.

The state agency reserves the right to reject any request for renewal, extension, or assignment for an entity that appears on the Prohibited Entities List prior to the renewal, extension, or assignment of the Agreement, and to pursue a responsibility review with the Contractor should it appear on the Prohibited Entities List hereafter..

I, the undersigned, attest under penalty of perjury that I am an authorized representative of the Bidder/Contractor and that the foregoing statements are true and accurate.

Signature of Authorized Representative:	GlMago	
Title: Jefferson-L	ewis Workforce Development Board Executive Director	
Date:	6/16/21	

#### **Youth Services**

Name of Local Area	: Je	fferson-Lewis																	
Name of Organization Providing Youth Services (Provide name of organization)	Phone Number	<b>Type of Agreement</b> (Select from the 3 options in the drop-down menu)	Intake & Eligibility	Objective Assessments	Individual Service Strategy	Tutoring/ Study Skills	Alternative Sec. School	Occupational Skills Training	Work Experience	Edu. Offered Concurrently	Leadership Development	Supportive Services	Adult Mentoring	Comp. Guidance/ Counseling	Financial Literacy	Enterpreneurial Skills	Labor Market Information	Postsecondary prep./transition	Follow-Up
			(Mark "x" for all program elements provided by the organization)																
Cornell Cooperative Extension of Jefferson County	315-788-8450	MOA									Х								
Jefferson-Lewis BOCES	315-779-7000	MOA				х	х			х									
CREDO Community Center	315-779-1772	MOA												Х					
Jefferson Community College	315-786-2200	MOA																Х	
Jefferson County Department of Social Services	315-785-3000	MOA										х							
Northern Regional Center for Independent Living	315-785-8703	MOA											Х						
Watertown Small Business Development Center	315-782-9262	MOA														х			
Cornell Cooperative Extension of Lewis County	315-376-5270	MOA									Х								
Lewis County Department of Social Services	315-376-5400	MOA										х							
Northern Credit Union	315-782-0155	MOA													х				
The WorkPlace, Lowville	315-376-5800	LWDB	Х	Х	×			×	×						×		×	×	×
The WorkPlace, Watertown	315-782-9252	LWDB	Х	Х	×			×	×						×		×	Х	Х
Watertown Urban Mission	315-782-0090	MOA										х							
Community Action Planning	315-782-4900	MOA										х							
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5274 Outer Stowe St Lowville, NY 13367 315-376-5800

#### Jefferson-Lewis Workforce Development Board Basic Skills Deficient Policy

#### Purpose

1000 Coffeen St

315-786-3651

Watertown, NY 13601

To establish and provide information to program staff in acknowledging youth and young adult customers who are classified via WIOA law as deficient in Basic Skills. Understanding the procedures of this barrier ensures youth will continue to succeed in employment and educational goals during their time in the youth program.

#### Definition

Basic Skills Deficient is defined under WIOA 3(5) as an individual who is unable to compute or solve problems, or read, write, or speak English, at a level necessary to function on the job, in the individual's family, and/or in society. English Language Learners/English as a Second Language are also included in this demographic.

#### Process

A youth or young adult who showcases an inability to compute or solve problems or to read, write, or speak English at the required level may be documented by a TABE test score that is equivalent to an 8<sup>th</sup> grade level. The TABE test has been the most common method in assuring youth and young adults who are burdened by this barrier will have the proper grading, instruction and overall average in order to properly assess their skills.

If a youth/young adult is shown to be basic skills deficient, the WIOA Youth and Young Adult Employment Program Coordinator will coordinate with youth relatives (if applicable), community partners (e.g. non-profit agencies) and school district/college/university that youth attends (if applicable) on the best solutions possible to assist the youth in overcoming this barrier. The Coordinator will also connect youth with tutoring services and TASC instruction programs (if applicable) in order to better prepare youth for the future.

#### Documentation

In addition to the TABE test (or an equivalent source of documentation skill level), the Individual Service Strategy will need to be completed and maintaining during the course of the Coordinator assisting the youth/young adult. An average of completing the goals set forth by the ISS shall be no later than 60 days after enrollment, with flexibility to extend if need be. Goals should primarily be focused on improving literacy and numeracy levels.